

Limited Lifetime Warranty

Hauser Shade warrants that its Hauser Shade brand window products will be free from defects in materials and workmanship for **10 years*** from the date of manufacture of the product, PROVIDED THAT:

- i. Such products were properly installed
- ii. Such products were made or assembled exclusively from Hauser Shade materials and components.

Hauser Shade provides a **5 year** warranty on all motors and controls. Specifically, Hauser Shade warrants that the Somfy brand motors and controls to be free from defects commencing with the date stamped on each product.

The obligation of Hauser Shade is limited to repairs or replacement of the window products or components found to be defective and excludes shipping charges and costs of removal and reinstallation. Repairs will be made with like or similar parts.

To obtain warranty service, contact Hauser Shade. Hauser Shade will promptly repair or replace any defective parts or components without charge. Warranty claims must be accompanied by purchase order number, as well as details regarding the nature of the problem, location of the product, etc.

This warranty does not cover any conditions or damages resulting from accidents; alterations; misuse; abuse; exposure to the elements; excessive humidity; fading or discoloration over time; or failure to follow our instructions with respect to measurement, installation, cleaning, or maintenance. This warranty also does not cover any condition or damages resulting from removal of the product or reinstallation in the same or another window or application.

This warranty does not apply to conditions caused by normal wear and tear upon the product.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES, OR WARRANTIES. In no event shall Hauser Shade be liable or responsible for INCIDENTAL OR CONSEQUENTIAL DAMAGES or for any other direct or indirect damage, loss, cost, expense, or fee. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

**Excludes Mermet, Obion, Flockè – These are under warranty for 5 years.*